



**Berkman**

The Berkman Center for Internet & Society  
at Harvard University



GLOBAL NETWORK OF **INTERNET AND SOCIETY** RESEARCH CENTERS

# THE EVOLUTION OF THE INTERNET GOVERNANCE ECOSYSTEM

## FRAMING THE (RESEARCH) CHALLENGE: IN SEARCH OF A CONCEPT FOR DISTRIBUTED AND COLLABORATIVE INTERNET GOVERNANCE

NoC Events Series, Nexa Center for Internet & Society, Politecnico di Torino

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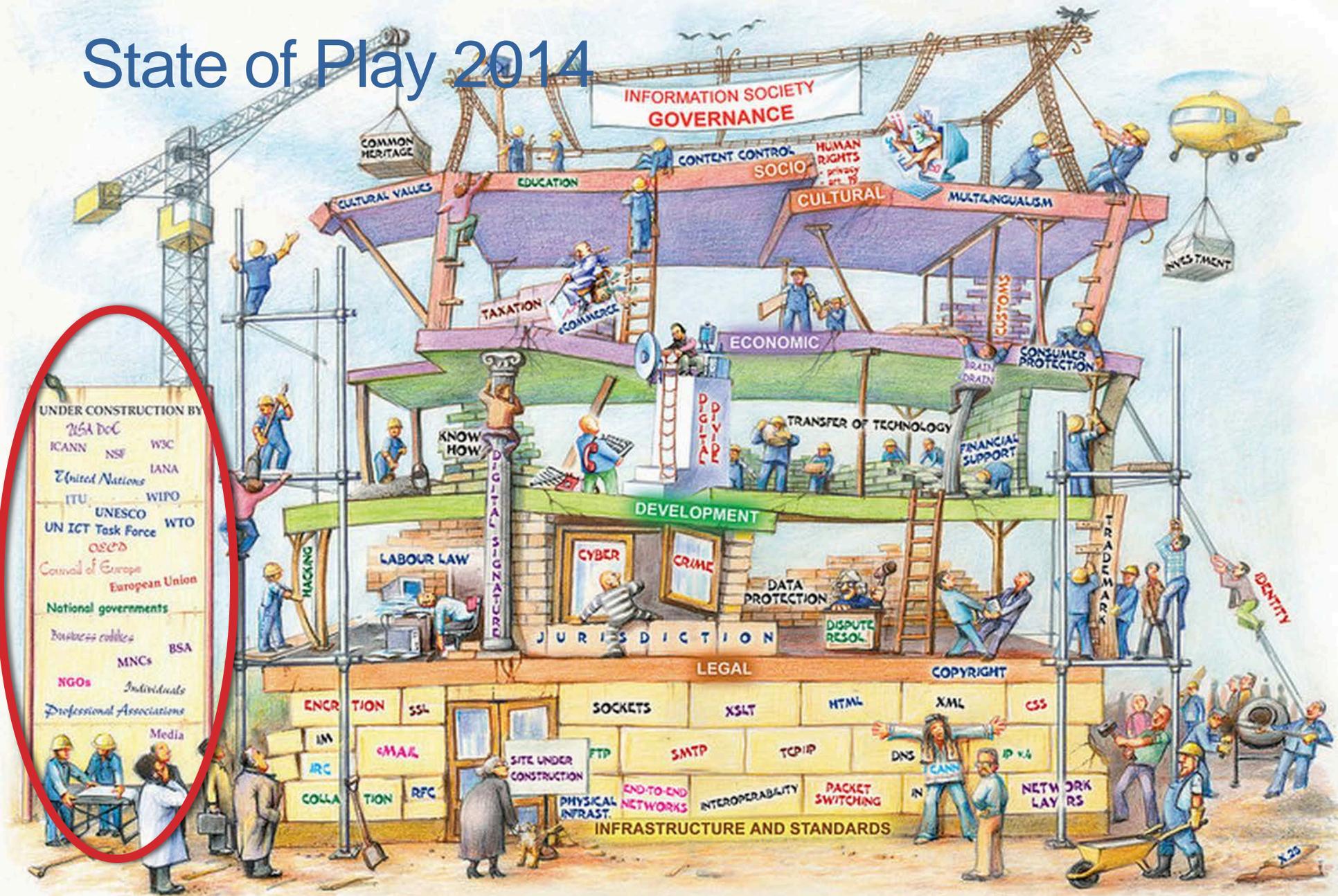
# INTERNET GOVERNANCE

# What is Internet Governance?

- **Early stages** of Internet governance, e.g.
  - 1986 – Internet Engineering Task Force (IETF): rough consensus decision-making, open to the public
  - 1998 – Establishment of ICANN
- 2005: Working Summit on the Information Society (WSIS)  
**definition:**

*“Internet governance is the development and application by Governments, the private sector and civil society, in their respective roles, of shared principles, norms, rules, decision-making procedures, and programmes that shape the evolution and use of the Internet.”*
- But, **different interpretations**, for instance:
  - Narrow vs. broad
  - Technical vs. non-technical
  - Decentralized vs. centralized

# State of Play 2014



Source: <http://www.diplomacy.edu/resources/books/introduction-internet-governance>

# EVOLUTION

# Power Struggles

- Current decentralized Internet governance “ecosystem” reflects **values** based on which Internet was built: resilience, openness, interoperability
  - Values in tension or **conflict** with alternative views and **governmental interests**, for instance;
    - Domestic issues (e.g. economic interests, freedom of expression, national security interests)
    - International issues (e.g. notions of state sovereignty)
  - Geo-political power struggle about **control over information**
    - Forthcoming, must-read: Shawn Powers, The Real CyberWar: The Political Economy of the Internet
- Symbolized by clash between proponents of **multistakeholder vs. multilateral approach** to Internet governance
  - Surfaced since 2003/05 World Summit on the Information Society (WSIS)
  - Escalated at 2012 World Conference on International Telecommunications (WCIT)

# Actors and Fora

February

**UN HUMAN RIGHTS COUNCIL (UNHRC) 22ND SESSION**

25 Feb–25 Mar  
Geneva, Switzerland

**CYBER-DIALOGUE 2013**

17–18 Mar  
Toronto, Canada

- ICANN
- UN
- ITU
- WSIS Review
- Non-institutional Forums
- IGF

March

April

**ICANN 46**

7–11 Apr  
Beijing, People's Republic of China

May

**WORLD TELECOM-MUNICATION/ICT POLICY FORUM (WTPF)**

13–16 May  
Geneva, Switzerland

**WORLD SUMMIT ON THE INFORMATION SOCIETY (WSIS) FORUM**

13–17 May  
Geneva, Switzerland

**TRANS-PACIFIC PARTNERSHIP (TPP) NEGOTIATIONS**

15–24 May  
Lima, Peru

**IGF OPEN CONSULTATIONS AND MAG MEETINGS**

21–23 May  
Geneva, Switzerland

**STOCKHOLM INTERNET FORUM**

22-23 May  
Stockholm, Sweden

June

**UN COMMISSION ON SCIENCE AND TECHNOLOGY FOR DEVELOPMENT (CSTD) 16<sup>TH</sup> SESSION**

3–7 Jun  
Geneva, Switzerland

**FREEDOM ONLINE COALITION CONFERENCE 2013**

16–18 Jun  
Tunis, Tunisia

July

**ICANN 47**

14–18 Jul  
Durban, South Africa

September

**HUMAN RIGHTS CONFERENCE (RIGHTSCON)**

24–26 Sep  
San Francisco, USA

**UN GENERAL ASSEMBLY (UNGA) 68<sup>TH</sup> SESSION**

TBD Sep  
New York, USA

October

**3<sup>RD</sup> CYBERSPACE CONFERENCE**

When: TBD,  
Where: TBD, Korea

**INTERNET GOVERNANCE FORUM (IGF) 2013**

21–25 October  
Bali, Indonesia

November

**ICANN 48**

17–21 Nov  
Buenos Aires, Argentina

December

**GLOBAL CONGRESS ON INTELLECTUAL PROPERTY AND THE PUBLIC INTEREST**

9–13 Dec  
Cape Town, South Africa

2014

**ICANN 49**

23–27 Mar  
Singapore, Singapore

**WORLD TELE-COMMUNICATION DEVELOPMENT CONFERENCE (WTDC)**

31 Mar–11 Apr  
Sharm el-Sheikh, Egypt

**HIGH-LEVEL MEETING ON THE OVERALL REVIEW (WSIS+10)**

14–18 Apr  
Sharm el-Sheikh, Egypt

**WSIS FORUM 2014**

14–18 Apr  
Geneva, Switzerland

**UN COMMISSION ON SCIENCE AND TECHNOLOGY FOR DEVELOPMENT (CSTD) 17<sup>TH</sup> SESSION**

When: TBD,  
Geneva, Switzerland

**ICANN 50**

22–26 Jun  
London, UK

**ICANN 51**

12–16 Oct  
TBD

**ITU PLENIPOTENTIARY CONFERENCE**

20 Oct–7 Nov  
Seoul, Korea

**INTERNET GOVERNANCE FORUM (IGF) 2014**

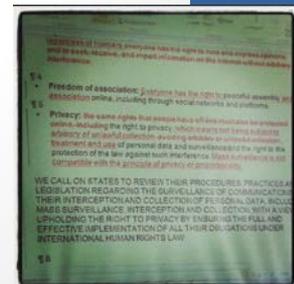
When: TBD  
Where: TBD

Nothing scheduled for August 2013

\* The categorisation is arbitrary – some of the categories may overlap.

# Spotlight 1: NETmundial

- Apr. 2014: NETmundial - **Global Multistakeholder Meeting** on the Future of Internet Governance held in São Paulo
  - Backlash Snowden revelations – Sep. 2013: President Dilma Rousseff’s speech at United Nations
- **Main Objectives** of NETmundial:
  - Formulate a set of Internet governance principles
  - Set roadmap for future evolution of Internet governance ecosystem
  - Achieve legitimacy through multistakeholder “rough consensus”
- **Bottom-up processes**, incl. work of committees, reference document preparation, participation in and transparency of the meeting, global remote participation.



# NETmundial Outcomes



## Principles

- Human rights and shared values
- Protection of intermediaries
- Culture and linguistic diversity
- Unified and unfragmented space
- Security, stability, and resilience of the Internet
- Open and distributed architecture
- Enabling environment for sustainable innovation and creativity
- Open standards

<http://netmundial.br>

## Roadmap

- Issues that deserve attention of all stakeholders in the Internet governance future evolution:
  - Multistakeholder environment
  - Enhanced cooperation, capacity building
  - Inclusive policies, people-centered initiatives, better communication
- Issues dealing with institutional improvements
- Issues dealing with specific Internet governance topics
  - Security and stability, cyber-security initiatives
  - Mass surveillance
  - Capacity building and financing

# Spotlight 2: President Ives Panel



## Panel On Global Internet Cooperation and Governance Mechanisms

- Diverse **group of global stakeholders** from government, civil society, private sector, technical community and international organizations, focused on **evolving and globalizing the current Internet governance framework**
- Convened in Nov. 2013 by ICANN and WEF, chaired by Estonian President Toomas Ives and vice-chaired by Vint Cerf
- **Chart a roadmap for the future evolution of global Internet cooperation and the governance ecosystem**; final report released in Apr. 2014 <http://internetgovernancepanel.org/panel-report>
- **Findings:** Series of topline recommendations to inform both the global community's actions, and the evolution of a collaborative, decentralized Internet governance system.
  - Developing new and strengthening existing Internet **governance mechanisms**, as well as coalescing and supporting broad multistakeholder **alliances**

# President Iives Panel Outcome



## THE COLLABORATIVE, DECENTRALIZED INTERNET GOVERNANCE ECOSYSTEM

The Collaborative, Decentralized Internet Governance Ecosystem is comprised of **Distributed Governance Groups**, sustained by **Enablers**, and guided by **Principles**.

This Ecosystem enables stakeholders to map issues to the appropriate **Distributed Governance Groups**. When there is consensus that a new issue needs to be addressed but no Distributed Governance Group exists, the community effectively identifies and engages the relevant institutions, groups, and/or experts then coalesces them to establish a new Distributed Governance Group.

### DISTRIBUTED GOVERNANCE GROUPS

#### ISSUES

**Issues** and their resolutions may have technical and/or non-technical components.

#### + SPHERES

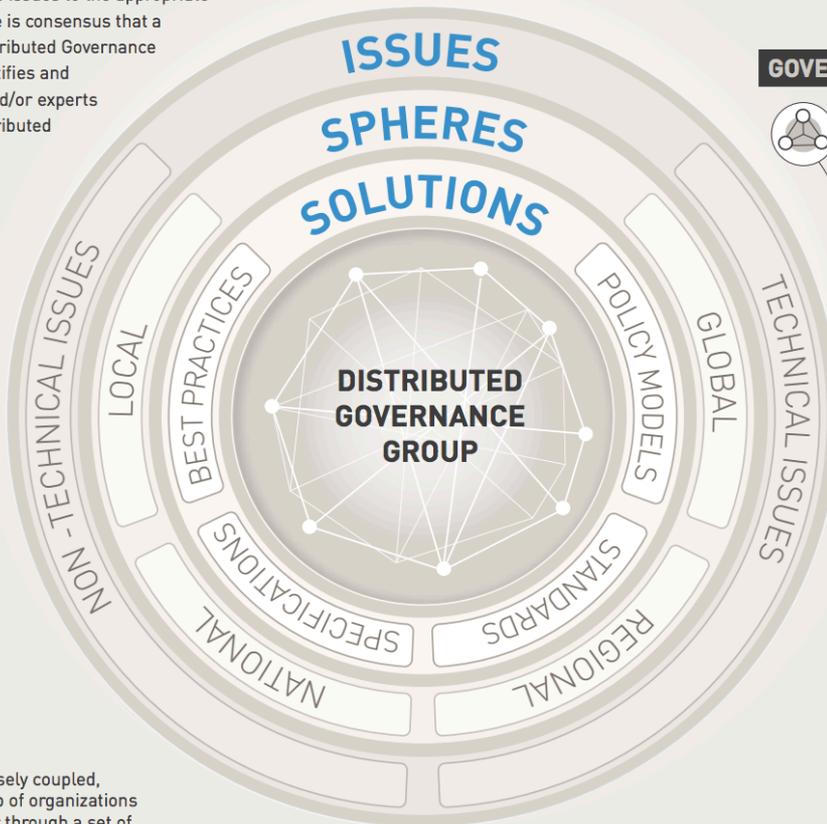
The four **spheres** in which to devolve an **issue** and coalesce a **Distributed Governance Group** are local, national, regional, and/or global.

#### + SOLUTIONS

**Solutions** can take the form of policy models, standards, specifications, and/or best practices. **Solutions** may be adopted voluntarily, or when necessary, formalized through other means such as social conventions, regulations, directives, treaties, contracts, and/or other agreements.

#### = DISTRIBUTED GOVERNANCE GROUP

Each **Distributed Governance Group** is a loosely coupled, collaborative, and mutually-dependent group of organizations and/or individual experts that come together through a set of mutual commitments to address a specific issue.



### GOVERNANCE ENABLERS



#### FORUMS & DIALOGUES

Enabling online and offline interaction through multiple channels, between stakeholders from business, technology, government, civil society, and academic environments on a broad range of technical and non-technical issues.



#### EXPERT COMMUNITIES

Enabling open and collaborative communities of experts in research and practice to inform and support the Internet governance systems through knowledge-sharing and expertise.

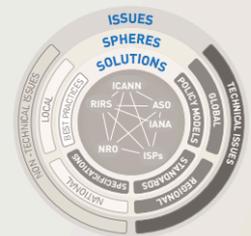


#### CAPACITY DEVELOPMENT AND TOOLKITS

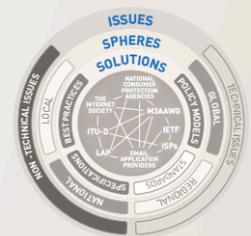
Enabling and strengthening stakeholders that form **Distributed Governance Groups**, through development programs and toolkits delivered through multiple channels, to build their capacity to contribute to and actively participate in their **Distributed Governance Groups**.

### 3 SAMPLE DISTRIBUTED GOVERNANCE GROUPS

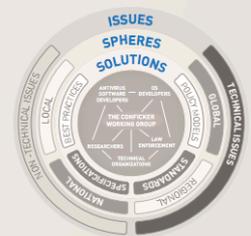
Sample 1. Public Internet Protocol (IP) Numbers



Sample 2. Addressing the issue of Spam



Sample 3. Conficker Virus



### GOVERNANCE PRINCIPLES

These NETmundial Principles are essential for the operationalization of the Collaborative, Decentralized Internet Governance Ecosystem.

UNIFIED AND UNFRAGMENTED SPACE

HUMAN RIGHTS AND SHARED VALUES

SECURITY, STABILITY AND RESILIENCE OF THE INTERNET

ENABLING ENVIRONMENT FOR SUSTAINABLE INNOVATION AND CREATIVITY

CULTURE AND LINGUISTIC DIVERSITY

PROCESS PRINCIPLES

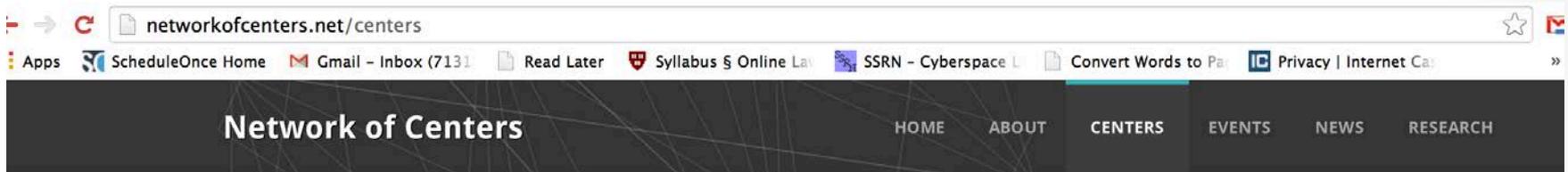
PROTECTION OF INTERMEDIARIES

OPEN AND DISTRIBUTED ARCHITECTURE

OPEN STANDARDS

# NOC RESEARCH PILOT

# Global Network of Internet & Society Centers (NoC)



## Centers

### Network Participation

In line with the NoC's [guiding principles](#), the Network continues to be incubated from the bottom-up and will continue to expand over time, building upon existing and future collaborations with the participating centers and collectively evolving its structure and practices. The Network being peer-based and built upon actual collaboration, it has thus far been directed by a steering committee consisting of director-level liaisons of the NoC's founding centers, with governance based on the principle of "rough consensus". The administrative lead, which has been exercised by the Alexander von Humboldt Institute for Internet and Society in the NoC's first two years, periodically alternates among the participating centers. The Nexa Center for Internet and Society at Politecnico di Torino will take the administrative lead starting October 2014.

### Participating Centers

### Center Map



<http://networkofcenters.net/>

# Context & Task

- Berkman Center, with Global Network of Internet & Society Centers (NoC), committed to contribute **systematically** and from **diverse perspectives** to the current policy debate about the future of Internet governance.
- **Initial research** – “proof of concept” – **focused** on better understanding of “**Distributed Governance (DG) Groups**”
  - Panel on Global Internet Cooperation and Governance Mechanisms describes DG groups as: “loosely coupled, collaborative, and mutually-dependent group of organizations and/or individual experts that come together through a set of mutual commitments to address a specific issue.”
- Exploring their **formation, operation, and effectiveness** through a geographically **diverse series of 12+ case studies** from in and out of the sphere of Internet governance, with focus on **lessons learned** and **(contextual) good/best practices**

# Initial Case Studies

- **First round** (national DG groups and information-based enablers):
  - Marco Civil (ITSrio, Brazil)
  - CGI.br (ITSrio, Brazil)
  - Turkish Internet Improvement Board (Bilgi Univ., Turkey)
  - German Enquete Commission (HIIG, Germany)
  - Swiss ComCom FTTH Roundtables (Berkman, US)
  - Israel National Cyber Bureau (HCLT, Israel)
- **Second round:**
  - Aviation Slotting Guidelines (EUI, Italy)
  - Internet Exchange Points (EUI, Italy)
  - NETMundial (CTS/FGV, Brazil)
  - Creative Commons (Nexa, Italy)
  - Water Resource Management in Ghana's White Volta River Basin (Berkman, US)
  - Bitcoin and Autonomous Systems (Hans-Bredow, Germany)

# Deliverables & Next Steps

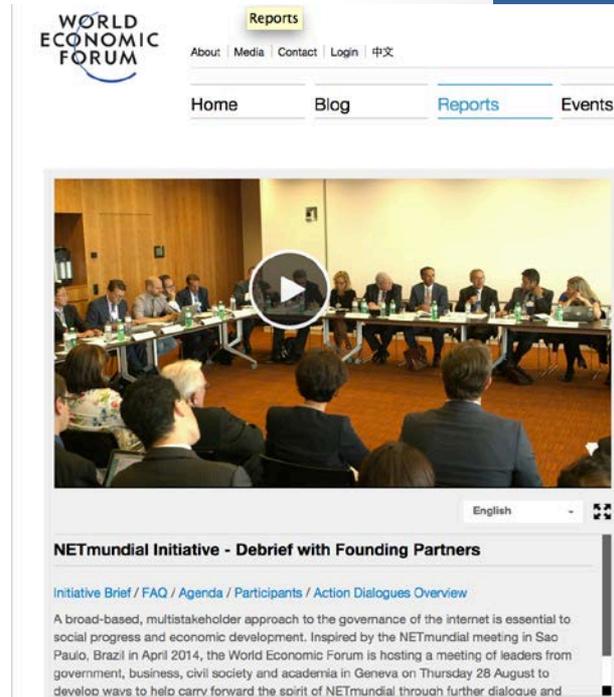
- **Findings** from **draft case studies** discussed on Oct 1, 2014 in Turin at NoC Working Meeting; see also “Bottom-Up” Panel on Oct 2 (Public Conference)
  - <http://networkofcenters.net/event/evolution-internet-governance-ecosystem>
- **Synthesis paper** (~Dec 2014) identifies models, characteristics, contextual impact, mechanisms, critical factors for effectiveness, and other lessons learned related to formation and operation of DG groups
- Collaboratively define **future broader research agenda** for Internet governance, both in terms of refining our understanding of the ecosystem and specific governance issues

# NETmundial Initiative

**Basic idea** (caveat: evolving):

- Create bottom-up, open, and **generative platform** for global community to operationalize distributed Internet governance and cooperation models and mechanisms
- Based on **NETmundial Principles** and Roadmap, fleshing out Ilves panel report; complementary (and supportive of) **IGF**, where issues are identified and discussed
- Focus on innovative and distributed Internet governance **enablers and solutions**. Pilot projects include:
  - Issues-to-Solution Mapping Tool (GovLab)
  - Support tools for Distributed Governance (ICANN)
  - National Multistakeholder Models (cqi.br)
  - Distributed Governance Models and Good Practices (Berkman/NoC)

Further **details** to be announced soon



The screenshot shows the World Economic Forum website. The top navigation bar includes 'About', 'Media', 'Contact', 'Login', and '中文'. Below this, there are links for 'Home', 'Blog', 'Reports', and 'Events'. The main content area features a video player with a play button, showing a meeting of people around a table. Below the video, the title 'NETmundial Initiative - Debrief with Founding Partners' is displayed, along with a language selector set to 'English'. The text below the title reads: 'Initiative Brief / FAQ / Agenda / Participants / Action Dialogues Overview'. A paragraph follows: 'A broad-based, multistakeholder approach to the governance of the internet is essential to social progress and economic development. Inspired by the NETmundial meeting in Sao Paulo, Brazil in April 2014, the World Economic Forum is hosting a meeting of leaders from government, business, civil society and academia in Geneva on Thursday 28 August to develop ways to help carry forward the spirit of NETmundial through further dialogue and'.

# ENHANCED ROLE OF “ACADEMIA”

# Proposal for Discussion

- Dominant **framing of academia as a “stakeholder”** in Internet governance debates is **too narrow** and only one mode of engagement
- **Need** – and opportunity – for an **enhanced role of “academia”**
  - Generalized vision and strategy regarding the role of academic **research, education, and facilitation** in the Internet age
  - Emphasis on interdependence, rigor, openness, and global participation
  - Addressing three core challenges: (1) analytical challenge, (2) normative challenge, (3) design challenge
- Serves **all stakeholders and initiatives** by offering high-quality, real-time **expertise, know-how, and capacity**, for example:
  - Novel approaches to key factual and normative questions, incl. participation, transparency, accountability, and legitimacy
  - Evidence-based assessment of existing and proposed models, policies, etc.
  - Assisting in identifying and responding to emergent issues
  - Helping to build capacity and foster dialogue

# Envisioned Areas of Core Activity

Research, incl. Data  
Gathering and  
Analysis

Experimentation  
("Pilots")

Facilitation and  
Convening

Education and  
Communication